

CAERPHELLY TOWN CENTRE AUDIT – SEPTEMBER 2012

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
20/03/08	<p><u>Bus Stop Kerb</u> <u>Castle Street - O/S Castle Ct Shopping Centre</u> At the TCMG (19/3) the 'Caerphilly Access Group' requested that consideration be given to constructing a raised kerb at the bus stop. This will assist persons with disabilities using the buses, which stop at the location.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 Planned to start 23rd January. 21/2 Work commenced on 20th February. 5/3 Works have started. Should be complete within the next 2 to 3 weeks. 14/5 Work will be complete within the next couple of weeks. 9/7 Awaiting repairs to BT equipment.</p>
17/10/08	<p><u>Air Quality</u> <u>Town Centre</u> An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Clive Campbell</i></p> <p>Strategic Planning <i>Allan Dallimore</i></p> <p>Business Enterprise Support Team Andrew Highway</p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 No update could be provided. 16/2 Update to TCMG. 5/3 Still monitoring. Will provide an update to the next TCMG. 14/5 No update provided. 9/7 A detailed consultant assessment is due shortly.</p>

19/03/09	<p><u>Commemorative Bronze Plaque Town Centre</u> The Chair of the CIRP has suggested the installation of a memorial plaque to commemorate Malcolm Uphill, the first man to lap Isle Of Man TT course on a production motorcycle.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 Casting process taking place. Should be installed within the next month. 16/2 Update to TCMG. Plaque has been delivered and is due to be installed shortly. 5/3 Further discussions are taking place. 14/5 Waiting on the return of the plaque from Mr. Talbot (Jet Models). 9/7 Plaque was returned during w/c 2nd July and will be installed shortly.</p>
27/01/10	<p><u>Streetscape Project Pentrebane Street</u> The uncertainty regarding the redevelopment proposals has been lifted from the area and recently a number of new businesses have located in the street. An assessment will be made of the street lighting and viable carriageway changes that could improve the streetscape.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p> <p>Cleansing <i>Rhodri Lloyd</i></p> <p>Business Enterprise Support Team <i>Andrew Highway</i></p> <p>Highway Maintenance <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 Need to check if resurfacing is on the list for this financial year. 21/2 Work is expected to commence in March. 3/5 Programmed for the end of March. Dates request in order to update retailers. 14/5 Work will start on site mid June. This scheme will cause disruption and possibly road closures, so a letter will be sent to retailers in the street. 9/7 Work is programmed for completion in August, after The Big Cheese.</p>

24/01/11	<p><u>Lines & Signs</u> <u>Town Centre</u> At the TCIG (24/1) the Police made a request for the lines to be repainted and the correct signage displayed so that enforcement action can be undertaken to tackle instances of illegal parking.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Police <i>Ins Jones</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 Waiting for a date. 5/3 Lines are complete. All damaged signs have been either installed or are on order. 14/5 Complete. Have requested to be left on audits, as Cllr Elsbury will be checking on the lines. 9/7 Work has been completed. Issue Closed 9/7</p>
04/03/11	<p><u>Development Of Former Post Office Site</u> <u>The Twyn</u> The council has announced plans to build a landmark building on the site, which will have a number of different facilities incorporated within it.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 Permission has been granted. Public consultation taking place. 16/2 Update to TCMG. 5/3 Have started demolition, 12 months construction. 15/4 Demolition work has taken place. Officers are still hoping for an early summer 2013 opening. 9/7 A commencement date for the building work is imminent.</p>

12/10/11	<p><u>Water Leak</u> <u>Cardiff Road</u> A water leak OS Tesco Metro has been reported, which is flowing onto the bank by the Castle.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 Officers are still liaising with Welsh Water on any leaks. 16/2 Update to TCMG. 5/3 Waiting on Welsh Water. 14/5 Highways inspection to take place. Meeting to be arranged on site with Welsh Water. 9/7 The water discharge has stopped and the area dried, but it will continue to be monitored.</p>
17/01/12	<p><u>Loose Step</u> <u>The Twyn</u> One of the steps between the Twyn Car Park and Lower Twyn Square has become loose, which led to a lady falling.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p> <p>Highways <i>Marcus Lloyd</i></p>	<p>5/3 Unable to find location. Inspector will revisit. 14/5 The slab has been marked for repair by Highways Inspectors. 9/7 Work has been completed by NCS. Issue Closed 9/7</p>
27/02/12	<p><u>30-minute Parking Bays</u> <u>Cardiff Road</u> Cllr. Elsbury asked Officers to investigate whether 30-minute parking restrictions could be introduced along Cardiff Road.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>14/5 This is a Traffic Management issue. Officers are in the process of putting maps together. 9/7 Map of proposed changes has been passed to Transportation Officers for consideration.</p>
06/03/12	<p><u>Replacement Bollards</u> <u>Cardiff Road</u> Concrete bollards were recently installed on Cardiff Road to prevent vehicles parking on the pavement. They are to be replaced with metal bollards that are in-keeping with the rest of the Town Centre's street furniture.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>7/3 A specification for a suitable bollard design has been sourced. 14/5 Replacement bollards will be replaced by NCS in due course. 9/7 Bollards have been ordered. Awaiting delivery.</p>

03/04/12	<p><u>“No Ifs, No Butts” Campaign</u> <u>Town Centre</u> The campaign operated in four town centres to educate people on disposal of cigarette ends. This involved issuing Fixed Penalty Notices, warning letters and offering advice.</p>	<p>Environmental Health <i>Lyndon Ross</i></p>	<p>14/5 No update provided. 9/7 Successful campaign. Those who dropped litter/cigarette ends were advised and/or issued with fixed penalty notices.</p>
02/05/12	<p><u>Taste of Caerphilly Event</u> <u>Town Centre</u> The Taste of Caerphilly event will take place on 26th & 27th May. The event will comprise of the Flower Festival, Olympic Torch Relay and a Food Festival throughout the town centre. The Blue Peter Big Olympic Tour will also be taking place on the Owain Glyndwr fields.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>9/7 The event was very successful and well received by retailers. Issue Closed 9/7</p>
02/05/12	<p><u>Tour of Britain</u> <u>Town Centre</u> The Tour of Britain cycle race will return to Caerphilly on 14th September and will once again contain the finish line for one stage of the race.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>9/7 Preparation is ongoing.</p>
02/05/12	<p><u>Wales in Bloom Planters</u> <u>Town Centre</u> Flower planters will be installed throughout the town centre for the summer period as part of the Wales in Bloom competition.</p>	<p>Parks Services <i>Simon Beacham</i></p>	<p>14/5 More flowers will be put out than previous years. 9/7 Judging is taking place today.</p>
02/05/12	<p><u>Proms In The Park</u> <u>Owain Glyndwr Fields</u> The ‘BBC Proms In The Park’ event will return on 8th September to the Owain Glyndwr Park. The event will involve a live classical concert, which will be broadcast in part on the BBC.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>9/7 Preparation is ongoing.</p>

02/05/12	<p><u>The Big Cheese Town Centre</u> The Big Cheese will be held on 27th – 29th July and will consist of street entertainers, live music, funfair rides and a variety of stalls, among other activities.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	9/7 Preparation is ongoing.
24/05/12	<p><u>Tommy Cooper Walk of Fame The Twyn</u> Cllr. Bevan received a number of requests to tidy the floor pavements on the Tommy Cooper Walk of Fame.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>24/5 A site meeting is being scheduled to assess the work required. 9/7 Work has been completed. Issue Closed 9/7</p>
25/05/12	<p><u>Repairs to Toilets The Twyn</u> Following a criminal incident in the ladies toilet, urgent repairs were required to the cubicles. The flooring in the gents' toilet also required attention.</p>	<p>Cleansing <i>Tony White</i></p>	9/7 Repairs in the Ladies' has been completed and a leak in the Gents' repaired.
25/05/12	<p><u>Waymarker Maintenance Moat walkway, Caerphilly Castle</u> The waymarkers placed along the moat walkway had become obscured by vegetation growth and require trimming and grubbing out.</p>	<p>Parks Services <i>Simon Beacham</i></p> <p>Strategic Planning <i>Allan Dallimore</i></p>	<p>26/6 The waymarkers have been grubbed out and the larger ones have had surrounding growth trimmed and removed. 9/7 Work has been completed and a new leaflet is being produced for TIC to promote the walk. Issue Closed 9/7</p>
14/06/12	<p><u>Damaged Bollard O/S Tesco Metro, Cardiff Road</u> One of the bollards on Cardiff Road has had the head unit removed, which requires replacement.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	9/7 The bollard has been ordered and will be installed with other new bollards on Cardiff Road.

14/06/12	<p><u>Steps</u> <u>Opposite Tesco, Cardiff Road</u> The steps leading down to the moat walkway from Cardiff Road require pressure washing to improve their appearance.</p>	<p>Cleansing <i>Tony White</i></p>	<p>18/6 The new pressure-washing vehicle is due for delivery shortly and the work will be carried out once it arrives. 9/7 Work has been completed. Issue Closed 9/7</p>
21/06/12	<p><u>Drainage on Steps</u> <u>Between Twyn Car Park and Lower Twyn Square</u> The steps between the Twyn Car Park and Lower Twyn Square are flooding on a regular basis and the usual drainage slot cleaning now fails to solve the problem.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>22/6 A team will visit the site to investigate and a suitable plan of action will be developed. 9/7 This is an ongoing issue. The drainage channels have been cleaned again, but a long-term solution is being explored.</p>
09/07/12	<p><u>Directional Finger Posts</u> <u>Cardiff Road</u> A complaint was received from a member of the public that the signage directing people to the castle was not facing the correct way due the securing bolt being loose.</p>	<p>Highways <i>Marcus Lloyd</i></p>	
11/07/12	<p><u>“Monster Paw Prints”</u> <u>Town Centre</u> As part of the “Monster in the Moat” project by Y Galeri, monster paw prints will be power-washed onto the pavement from St. Fagans Street to the moat bank.</p>	<p>Cleansing <i>Tony White</i></p>	
18/07/12	<p><u>Repainting of Benches</u> <u>Town Centre</u> Various wooden benches within the Town Centre require repainting to improve their appearance.</p>	<p>Highways <i>Marcus Lloyd</i></p>	

18/07/12	<p><u>Power Washing</u> <u>Town Centre</u> Several areas of the town centre require power washing:</p> <ol style="list-style-type: none"> 1. Stone Table near Cenotaph 2. Area by Windsor Street/Cardiff Road 3. Area by Stockland Street/Cardiff Road 4. Pillars around the Twyn Community Centre 5. Area on top of Cardiff Road toilets 6. Base of artwork in St. Fagans Street 	<p>Cleansing <i>Tony White</i></p>	
20/07/12	<p><u>Cleansing Problems</u> <u>Clive Street</u> A persistent litter problem has been identified in Clive Street, owing to the fact the street is now fully occupied again. Schoolchildren are tipping over businesses' refuse bins and there is no litterbin provision on the street for pedestrians.</p>	<p>Cleansing <i>Tony White</i></p>	